Post-Arrival Withdrawals Refund Policy

### Withdrawal Reason Key:

- **×** Not Refunded
- **✓** Refunded

<table>
<thead>
<tr>
<th>Security Deposit (£1,000)</th>
<th>Fees for Current Term or Semester (includes Tuition Fee Deposit if 1st term)</th>
<th>Fees for Next Term or Semester</th>
<th>Fees for Future Terms or Semesters</th>
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</thead>
<tbody>
<tr>
<td>Not Refunded</td>
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<tr>
<td>Refunded</td>
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</tbody>
</table>

### For students who have arrived in centre and commenced their study pathway

#### Student withdrawal from studies

- **Student withdrawal with no exceptional circumstances**
  - Security Deposit (£1,000): ✓
  - Fees for Current Term or Semester (includes Tuition Fee Deposit if 1st term): ×
  - Fees for Next Term or Semester: ×
  - Fees for Future Terms or Semesters: ✓

- **Student withdrawal due to exceptional circumstances e.g. illness, bereavement (documentation will need to be provided)**
  - Security Deposit (£1,000): ✓
  - Fees for Current Term or Semester (includes Tuition Fee Deposit if 1st term): ✗
  - Fees for Next Term or Semester: ✓
  - Fees for Future Terms or Semesters: ✓

#### Study Group termination of studies due to:

- **Academic performance**
  - Security Deposit (£1,000): ✓
  - Fees for Current Term or Semester (includes Tuition Fee Deposit if 1st term): ✗
  - Fees for Next Term or Semester: ✓
  - Fees for Future Terms or Semesters: ✓

- **Other reason (e.g. withdrawal of programme of study)**
  - Security Deposit (£1,000): ✓
  - Fees for Current Term or Semester (includes Tuition Fee Deposit if 1st term): ✗
  - Fees for Next Term or Semester: ✓
  - Fees for Future Terms or Semesters: ✓

- **Serious misconduct, attendance issues or non-payment of tuition fees**
  - Security Deposit (£1,000): ✓
  - Fees for Current Term or Semester (includes Tuition Fee Deposit if 1st term): ✗
  - Fees for Next Term or Semester: ✓
  - Fees for Future Terms or Semesters: ✓

- In the event that Study Group is unable to complete the teaching of a paid for programme of study, Study Group will pay any reasonable and demonstrable incremental costs incurred in the student completing the same or a comparable programme of study within Study Group or its affiliates.

- In the event that Study Group is unable to complete the teaching of a paid for programme of study and no alternative arrangements are available to complete the same or a comparable programme of study within Study Group or its affiliates, Study Group will refund all tuition/accommodation/living fees/expenses paid for incomplete programmes of study.

### Notes:

1. £200 Administration Fee is never refunded post-arrival
2. For accommodation, refer to your tenancy agreement or accommodation refund policy
3. Study Care insurance will be charged by week up to the date of withdrawal, the unused balance will be refunded in all cases
4. Where a student’s studies are terminated or he/she withdraws prior to completion, refunds will only be paid upon receipt of confirmation that the student has returned to their home country or started studying with a different provider
5. Students in receipt of a scholarship (by way of a 20%/40% discount to tuition fees) shall be refunded any eligible amounts less the relevant discount applied to such fees